

Monaro District **Local Transport Information Guide**

Quick reference Local Transport Information

Detailed information about each service in the following pages



- Bombala Multi Service Outlet: 6458 4620
- Snowy River Cooma - Monaro Community Transport:
6451 1054 or 6451 1051
- Alpine Charters: 64578117 or 0412 632440
- Cooma Coaches: 6452 4841
- Snowliner Coaches: 6452 1584
- Jindabyne Coaches: 64572117
- Adaminaby Buses: 0418 469923
- Transborder Express: 6241 0033
- CountryLink: 13 22 32
- Cooma Radio Taxi Service: 6452 7777
- Jindabyne Taxis 6452 2444
- DVA: 1800 555 254
- GSAHS Health Transport: 4824 1801
- Country Care Link: 1800 806 160

General Sources of information



Transport Infoline Country Transport information

www.131500.com.au/countrytransport

Transport Infoline

131 500 (for Sydney Metro)

www.131500.com.au

Taxi Transport Subsidy Scheme

1800 049 971

www.transport.nsw.gov.au

Commonwealth Carelink

1800 052 222

www.commcarelink.health.gov.au

Department of Veterans' Affairs

1800 555 254

www.dva.gov.au

Greater Southern Area Health Service

www.gsahs.nsw.gov.au

Bombala Council

6458 3555

www.bombala.nsw.gov.au

IDEAS Community Information Service

1800 029 904

www.ideas.org.au

Cooma-Monaro Shire Council

6450 1777

www.cooma.nsw.gov.au

Snowy River Shire Council

6450 5195

www.snowyriver.local-e.nsw.gov.au



Your Local **TRANSPORT** Guide



MINISTRY OF TRANSPORT

DADHC



Department
of Ageing,
Disability &
Home Care

Please contact the named service provider prior to travel for times and costs.

The information contained in this brochure was correct at the time of printing – October 2006.

Long Distance

CountryLink

CountryLink operates daily wheelchair accessible long distance coach services from:

- Cooma, Bombala, Bredbo and Nimmitabel to Canberra;
- Cooma to Nimmitabel and Bombala, and
- Cooma to Bemboka, Bega and the Far South Coast (Merimbula, Pambula and Eden)




Services to Canberra and the South Coast operate daily although there are variations to the timetable depending upon the day of the week. Services to and from Bombala operate on Monday, Wednesday and Friday only.

CountryLink Hospital Services

Some of these services provide connections to Canberra Hospital and John James Hospital – days and times should be checked with CountryLink.

CountryLink train connections are available at Canberra Station for services to Goulburn, the Southern Highlands and Sydney.

Bookings and information

-  Internet: www.countrylink.info
-  Call: 13 22 32 or
-  Call: Transborder Express (02) 6241 0033

Transborder Express

Alpinexpress Services

Transborder Express operates a daily (excl. Christmas Day) coach service from:

- Thredbo, Jindabyne, Berridale, Cooma and Bredbo to Canberra and Queanbeyan
- Cooma to Berridale, Jindabyne and Thredbo

Coaches will divert to Lake Crackenback upon request all year round and will divert to the Bullocks Flat Skitube terminal upon request from June 1 to 3 October only.

CountryLink train connections are available in the afternoon at Queanbeyan Station for services to Goulburn, the Southern Highlands and Sydney on Tuesday, Thursday, Saturday and Sunday.

Connections are available at Canberra Airport in the afternoon to most capital cities and connections to coach services to Sydney, Melbourne, Adelaide and Wollongong are available at the Jolimont Coach terminal in Canberra.


Bookings and information

Bookings are not required for Alpinexpress.

Tickets are sold on the coach. Cash, Bankcard, Mastercard or Visa are acceptable.

For information on travel (timetables and fares) go to

-  www.transborder.com.au

-  Call: 6241 0033

Long Distance continued.

V/Line

Operates a service to & from Canberra 2 times a week, and 3 times a week during school holidays.

Meets the train from Melbourne at Bairnsdale on Mondays and Thursdays, and during school holidays on Saturdays as well.


Travels via Lakes Entrance, Orbost, Cann River, Bombala, Cooma. With 2 stops in Canberra - Jolimont Centre & Kingston Station.

Departs Canberra on Tuesdays & Fridays, plus Sundays during school holidays.

Check departure time with V/Line

Bookings and information

 www.vline.com.au

 Call: 136 196

Air Services

Cooma Regional Airport

The Monaro area is serviced by Cooma Airport.

Regional Express

Regional Express (Rex) offers direct flights to Sydney on a regular basis.


Timetable available on website or contact details listed below.

Bookings and information


REX

 www.rex.com.au

Agency Help Desk


 Call: 02 6926 7765

Customer Call Centre

 Call: 13 17 13


Canberra International Airport

 www.canberraairport.com.au

 Flights: to most common destinations

Bookings and information

Qantas


 Call: 13 13 13

TTY- for deaf and hard of hearing assistance

 Call: 1800 652 660

24 hours a day, seven days a week.

Virgin Blue

 Call: 13 67 89

 www.virginblue.com.au

Taxi Services

Taxis are available 24 hours a day seven day per week. Taxis provide on demand local and long distance door-to-door transport. To ensure availability outside business hours bookings should be made in advance.


Multiple passenger taxis are available for hire Contact Jindabyne Taxis.

Taxis are contracted by the Department of Veteran's Affairs (DVA) to provide transport to eligible Veterans.

Taxi Transport Subsidy Scheme (TTSS)

People with a qualifying severe and permanent disability may be eligible to join the TTSS, administered by NSW Ministry of Transport.


For more information contact the Ministry of Transport

 Call: 1800 049 971 or


 www.transport.nsw.gov.au

Bookings and information

Cooma Radio Taxi Service

 Call: 6452 7777

Jindabyne Taxis


 Call: 6457 2444

Community Transport


Community Transport provides transport for the frail, aged, people with disabilities and their carers. Services may also be available to isolated people who have difficulty accessing public or private transport. Services are mostly provided by volunteers using safe, modern cars or wheelchair accessible vehicles.

Community Transport Services in your area:

Bombala Multi Service Outlet

 Call: 6458 4620

Snowy River Cooma - Monaro Community Transport

 Call: 64 511 054 or 64 511 051

Important information

- You must register with your local Community Transport service. This will involve an assessment to see whether you are eligible to receive services.
- A relative or friend acting as a carer can travel with you if necessary.
- Other people may be travelling in the vehicle with you.
- Passengers must comply with stated health and safety requirements such as disclosing relevant information about their destination and medical or access needs.

Community Transport continued.

Bookings are essential

For bookings, eligibility or more information, contact your local Community Transport Service:

- **Bombala Multi Service Outlet:** 8.00am to 4.30pm Monday to Friday (closed every second Friday).
- **Snowy River Cooma – Monaro CT:** 9.30am to 4.30 pm Monday to Friday.

Community Transport needs time to make the necessary arrangement to provide your transport. You should contact your local Community Transport for more information about booking transport.

What kind of help is available from Community Transport?

Local transport to help people travel in towns, villages and rural areas of each shire. Community Transport also regularly travels to Canberra and other regional centres for health related appointments.

Service types: Regular shopping runs and transport to appointments.

Cost: Fees are kept to a minimum (contact Community Transport for a fee schedule) clients will not be denied service if they are unable to pay.

Note: Costs for all trips vary according to distance and the passenger's capacity to pay.

Health Related Transport

Greater Southern Area Health Service (GSAHS) is funded by NSW Health to assist people who are transport disadvantaged and needing to access health care.

On some occasions the transport may be provided on behalf of the GSAHS by the local Community Transport Service or another authorised transport service provider.

Note: Health Related Transport is not an emergency service

 **Call: 000 in case of emergency.**

An eligibility criteria applies and each request for transport assistance will be assessed.


Transport assistance may be available to attend doctors, medical centres, community health, hospital service, dentists etc.

Bookings are essential. Allow as much time as possible, preferably a minimum of 48 hours.

To assist in coordination of transport, it may be necessary to negotiate a change in appointment date or time and to share transport.

Contact your local Community Transport service or the GSAHS Patient Transport Service between 8.30am and 4.30pm Monday to Friday (excluding public holidays).

GSAHS Patient Transport Service

 48241801

The cost of providing a transport varies according to the distance of the trip.

A list of these costs is available from your local Community Transport service or the GSAHS Patient Transport Unit. No patient will be denied transport based on the inability to make a donation/contribution.

Health Related Transport continued


Isolated Patient Travel and Accommodation Assistance Scheme (IPTAAS)

Isolated Patients Travel and Accommodation Assistance Scheme (IPTAAS) provides some financial assistance to people who need to travel more than 100km one way to obtain inpatient or outpatient specialist medical treatment and oral surgery (excluding general dentistry) not available locally.

For information contact the GSAHS IPTAAS office between 8.30am and 4.00pm Monday to Friday (excluding public holidays).

For more information

GSAHS IPTAAS

 Call: 1800 800 511

Local Bus Services

Cooma Coaches

Cooma Town Services

Cooma Bus Route Hail and Ride Services run three times per day (morning, midday and afternoon).

Timetable is available on website.

Wheelchair Accessible Transport is available.


School Bus Services

Services operate on school days only from:- Jindabyne, Bunyan, Bredbo, Eucumbene, Maffra, Myalla and Numeralla to Cooma and return.

Charter Services

Services include: transport for schools, sporting groups, colleges, social groups and seniors groups.

Bookings and information

 Call: 02 6452 4841

Fax: 02 6452 7041

 www.coomacoaches.com.au

Snowliner Coaches

School Bus Services

Services operate on school days only from:- Adaminaby, Berridale Dalgety, Jindabyne, Nimmitabel and Zalka Heights to Cooma and return. Detailed timetables are available on website.

Tour Services

Snowliner have a range of tours. To book your seat on any of the tours, visit the bookings page on Snowliner Coaches website.

Bookings and information

 Call: 6452 1584